

A CULTURE OF MOBILITY

# Vodacom Group (Proprietary) Limited

for the year ended March 31, 2006 June 5, 2006



## Content

Alan Knott-Craig

Chief Executive Officer

**Operational highlights** 



Leon Crouse

Chief Financial Officer

**Financial review** 





## **Operational highlights**

Alan Knott-Craig

**Chief Executive Officer** 





# Group highlights

For the year ended March 31, 2006 vs. prior year

Total customers 23.5 million 51.9%	Revenue R34.0 billion 24.6%	Profit from operations R8.9 billion 36.9%
Profit from operations margin	Net profit after tax	Dividends
26.0% 2.3% pts	R5.1 billion 32.0%	R4.5 billion 32.4%



High gross connections: increase of 50.9% year on year to 11.8 million



Low churn: decrease of 7.2% points year on year to 19.6%



### Vodacom South Africa tariff reductions

Contract packages: Happy hours (Monday to Friday: 5pm – 8pm)

Business

13.4% - 21.6%



Talk packages

16.8% - 29.1%



Weekender & Family

17.2% - 35.2%



## Vodacom South Africa tariff reductions (continued)

## Prepaid packages

Vodago & Smartstep	Happy hours	41.6% - 51.3%
4U Prepaid	Peak On-net Peak Off-net	8.0% 16.9%
	Happy hours	54.2%

### Data packages

- From 03/04 to 04/05 up to ±90% reduction in data tariffs
- Currently in-bundle data ranging from R0.47 to R1.75 per MB
- This will decrease to range from R0.39 to R1.40 from June 1, 2006



## Consistent delivery on strategy

#### Revenue growth

- Market penetration
- Market share
- The continuous introduction of new high-utility services
- High speed mobile data HSDPA
- Brand and distribution
- Continued search for new opportunities in Africa

#### Margin management

- Leveraging economies of scale
- Optimising efficiencies
- Productivity up 38.9% to 4,308 customers per employee

**Strategy underpinned by:** 







Market leadership

**Strong brand** 

**Strong distribution** 



## Vodacom South Africa customer registration

### Proposed requirement

Obligation to register new and historic customers will become effective on June 30, 2006 in terms of the Regulation of Interception of Communications and Provision of Communication-related Information Act ("RICA")

### Proposed RICA requirements

Prohibit use of handsets and SIM cards on network if not registered Following information to be captured in respect of SIM cards and / or handsets:

- Full names and surname
- ID number
- Residential address and business and postal address

Face to face verification of details

Registration period of 12 months starting June 30, 2006 for total historical customer base



### Mobile TV

Convergence of broadcasting and telecoms

Access to content very important

 Mobile TV technologies
 3G (± 13,000 customers watched Zuma verdict on their Vodacom cellphones)

**MBMS** 

DVB-H

Launched 3G Mobile TV in December 2005

Trial DVB-H, together with Multichoice





## South Africa – market share 58%

Population 46.9 million, penetration 70.6%

	2005	2006	% change	
Total customers	12.8 million	19.2 million	49.3%	
• Revenue	R25,041 million	R31,069 million	24.1%	
<ul> <li>Profit from operations</li> </ul>	R6,618 million	R8,602 million	30.0%	
• ARPU	R163	R139	14.7%	-
<ul> <li>Customers per employee</li> </ul>	3,247	4,619	42.3%	
Capex per customer	R1,515	R1,257	17.0%	
<ul><li>Capex as a % of revenue</li></ul>	11.1%	14.1%	3.0% pts	

Gross connections: 8.4 million prepaid and 702 thousand contract customers

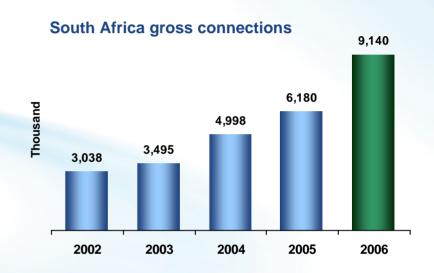


Increase of 2% points in market share to 58%

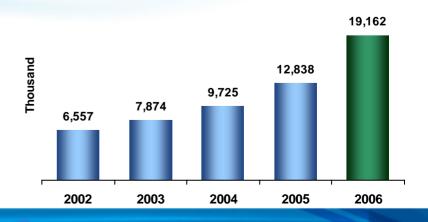


## Strong South Africa operational indicators

- Gross connections up 47.9% year on year to a record high of 9.1 million
- Customers up 49.3% year on year to 19.2 million
- Total traffic increased
   by 20.0% year on year to
   17.1 billion minutes



**South Africa customers** 





# South Africa market estimated at 43 million by 2011

 Vodacom strategically placed for continued market leadership

Lowest cost operator

Extensive distribution

Market share defence

Key market and focus

Strong recognised brand

Established management team

Potential for further growth

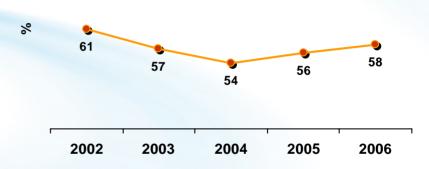
Continued growth in voice revenues

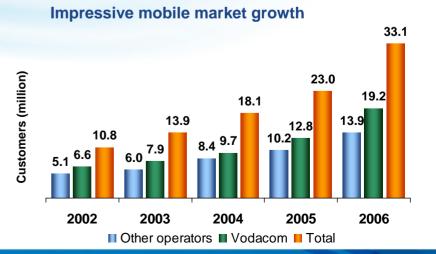
Continued data and associated technologies

focus: 3G, HSDPA, BlackBerry®, Mobile TV and

Vodafone live!, etc

#### **South Africa market share**



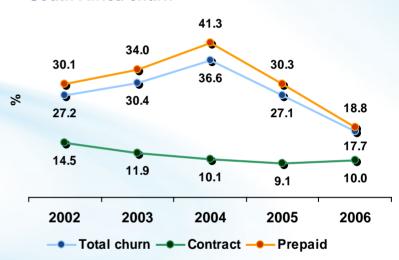




## Improved South Africa churn

- Contract churn slightly higher at 10.0%
- Prepaid churn decreased to 18.8%
- Contract inactive customers increased from 1.5% in
   March 2005 to 2.4%
- Prepaid inactive customers increased from 9.0% in March 2005 to 9.6% in March 2006

#### **South Africa churn**

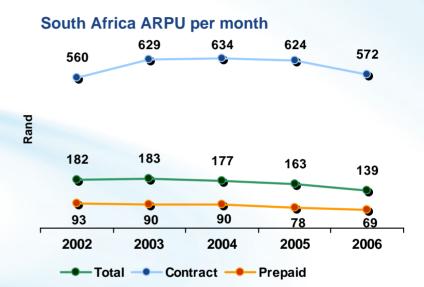




### Lower South Africa ARPU

- Prepaid ARPU decreased
   11.5% year on year to R69
- Contract ARPU decreased
   8.3% year on year to R572
- Total ARPU decreased
   14.7% year on year to R139

Lower incoming revenue per customer Lower average usage Customer mix

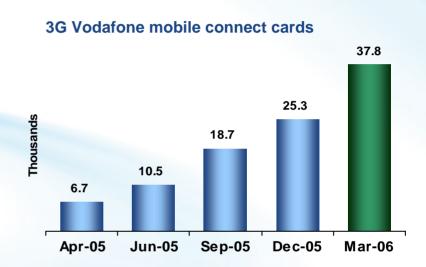




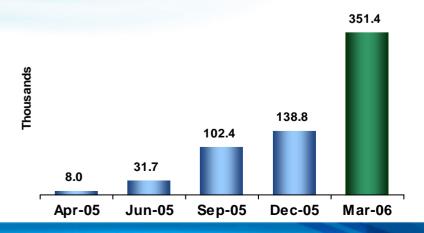
### 3G and Vodafone live!

- Over 32 thousand increase in 3G Vodafone mobile connect cards from March 2005 to 38 thousand
- Over 179 thousand 3G active handsets

- Over 351 thousand Vodafone live! users
- Over 12 thousand Mobile TV users









## Tanzania – market share 58%

Population 39.2 million, penetration 9.2%

	2005	2006	% change	
Total customers	1,201,000	2,091,000	74.1%	
• Revenue	R959 million	R1,312 million	36.8%	
<ul> <li>Profit from operations</li> </ul>	R183 million	R263 million	43.7%	
• ARPU	R81	R67	17.3%	<b>→</b>
<ul> <li>Customers per employee</li> </ul>	3,532	4,774	35.2%	
<ul> <li>Capex per customer</li> </ul>	R1,131	R719	36.4%	<b>◆</b>
<ul><li>Capex as a % of revenue</li></ul>	24.4%	24.3%	0.1% pts	<b>▼</b>



Substantial growth in customers and profitability



**Competitive market** 



Regulatory and fiscal environment stabilised



## Democratic Republic of Congo (DRC) – market share 48%

Population 59.5 million, penetration 5.5%

	2005	2006	% change	
Total customers	1,032,000	1,571,000	52.2%	
• Revenue	R1,075 million	R1,334 million	24.1%	
<ul> <li>Profit from operations</li> </ul>	R50 million	R117 million	134.0%	
• ARPU	R98	R86	12.2%	<b>→</b>
<ul> <li>Customers per employee</li> </ul>	1,958	3,279	67.5%	
Capex per customer	R1,705	R1,273	25.3%	<b>₹</b>
<ul><li>Capex as a % of revenue</li></ul>	31.2%	20.5%	10.7% pts	



Entrenched market position in a competitive market



**Upcoming elections** 



**Challenging political and fiscal environment** 



## Lesotho – market share 80%

Population 2.0 million, penetration 12.9%

	2005	2006	% change	
Total customers	147,000	206,000	40.1%	
• Revenue	R137 million	R170 million	24.1%	
<ul> <li>Profit from operations</li> </ul>	R25 million	R51 million	104.0%	
• ARPU	R92	R78	15.2%	-
<ul> <li>Customers per employee</li> </ul>	2,333	3,071	31.6%	
Capex per customer	R1,434	R1,092	23.8%	<b>▼</b>
<ul><li>Capex as a % of revenue</li></ul>	7.3%	15.2%	7.9% pts	



Performance improved substantially



Significant growth in customers



Paid dividend of R7.5 million



# Mozambique – market share 30%

Population 19.4 million, penetration 8.4%

	2005	2006	% change	
Total customers	265,000	490,000	84.9%	
• Revenue	R103 million	R 158 million	53.4%	
<ul> <li>Loss from operations</li> </ul>	(R454 million)	(R144 million)	68.3%	
• ARPU	R52	R36	30.8%	<b>→</b>
<ul> <li>Customers per employee</li> </ul>	2,431	2,885	18.7%	
Capex per customer	R2,625	R1,235	53.0%	<b>▼</b>
<ul><li>Capex as a % of revenue</li></ul>	109.7%	76.8%	32.9% pts	<b>\</b>



**Competitive network coverage and quality** 



Significant growth in customers



Rebuilding distribution channel



### **Financial review**

**Leon Crouse** 

**Chief Financial Officer** 





## Accounting changes

For the year ended March 31, 2006

	Balance	Profit from
R million	sheet	operations
Prior year adjustments (before taxation):		
IAS 17: Leases (retained earnings)	93.5	
IAS 38: Intangible assets: cost (at March 31,2005)	2,123.3	
: accumulated depreciation	(1,419.8)	
Current year adjustments:		(26.1)
IAS 16: Property, plant and equipment		(163.4)
IAS 19: Long-term incentives		139.0
IAS 17: Leases		(1.7)



Combined effect of IFRS changes had a positive impact of R26.1 million on current year profit from operations



## Group income statements

Extracts for the years ended March 31,

D million	2004	2005	2006	%
R million	2004	2005	2006	change
Revenue	22,855	27,315	34,043	24.6%
Operating expenses excluding depreciation,				
amortisation and impairment	(15,098)	(17,725)	(22,234)	(25.4%)
EBITDA	7,757	9,590	11,809	23.1%
Depreciation and amortisation	(2,532)	(2,844)	(2,996)	(5.3%)
Impairment	_	(268)	53	119.8%
Profit from operations	5,225	6,478	8,866	36.9%
Net finance (costs) / income	(451)	21	(659)	n/a
Profit before tax	4,774	6,499	8,207	26.3%
Taxation	(1,722)	(2,613)	(3,078)	(17.8%)
Net profit	3,052	3,886	5,129	32.0%



Depreciation and amortisation excluding IAS 16 adjustment: R3.2 million; an increase of 11.1%



Effective tax rate 37.5% vs. 40.2% prior year



## Group revenue

By country

R million	2004	2005	2006	% change
South Africa	21,350	25,041	31,069	24.1%
Tanzania	897	959	1,312	36.8%
DRC	476	1,075	1,334	24.1%
Lesotho	119	137	170	24.1%
Mozambique	13	103	158	53.4%
	22,855	27,315	34,043	24.6%



Revenue driven by strong customer growth



Other African operations contributed 8.7% (2005: 8.3%)



# Group revenue

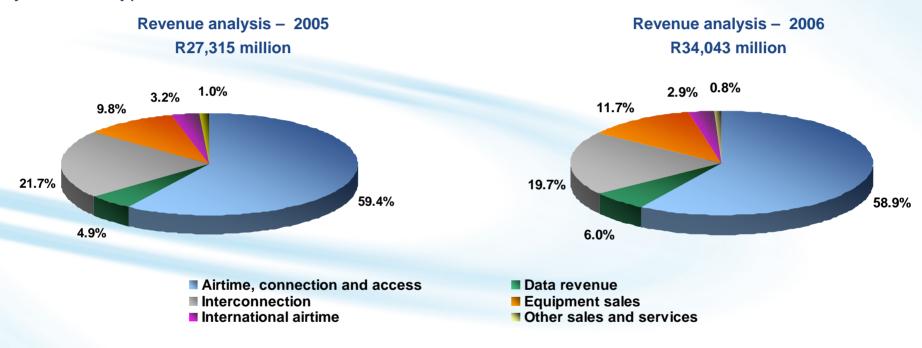
Revenue composition

R million	2004	2005	2006	% change
Airtime, connection & access	12,738	16,191	20,085	24.1%
Data revenue	1,039	1,340	2,038	52.1%
Interconnection	5,785	5,924	6,697	13.0%
Equipment sales	2,275	2,687	3,986	48.3%
International airtime	659	887	971	9.5%
Other sales & services	359	286	266	(7.0%)
	22,855	27,315	34,043	24.6%



## Group revenue

By revenue type





Airtime contribution down 0.5% points; revenue up 24.1% to R20.1 billion



Interconnect contribution down 2.0% points; revenue up 13.0% to R6.7 billion



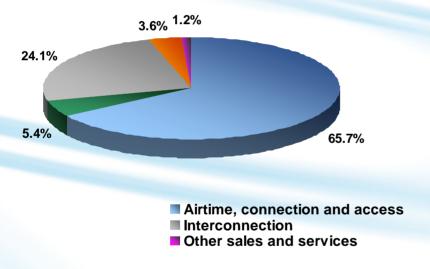
Data contribution up 1.1% points; revenue up 52.1% to R2.0 billion



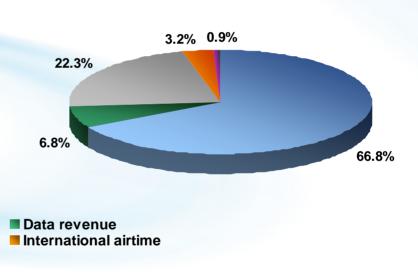
## Group revenue (excluding equipment sales)

By revenue type

Revenue analysis – 2005 R24,628 million (excluding equipment sales)



Revenue analysis – 2006 R30,057 million (excluding equipment sales)





Airtime contribution up 1.1% points; revenue up 24.1% to R20.1 billion

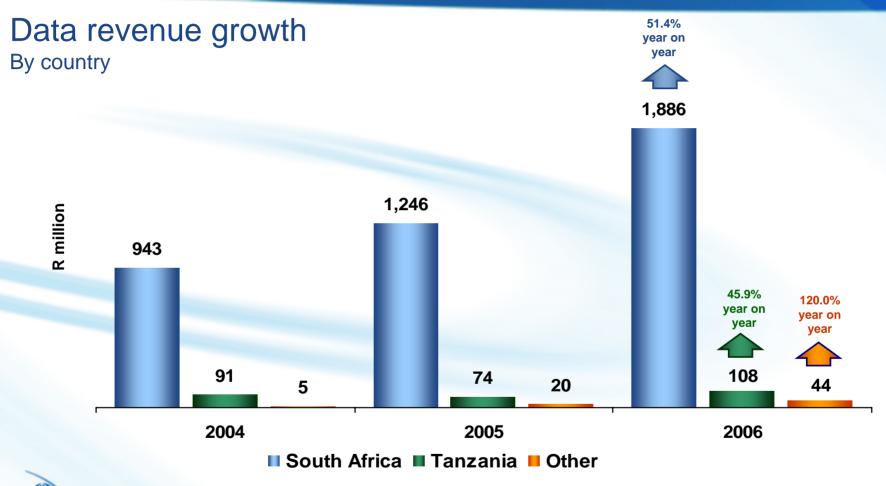


Interconnect contribution down 1.8% points; revenue up 13.0% to R6.7 billion



Data contribution up 1.4% points; revenue up 52.1% to R2.0 billion







South Africa data revenue up 51.4%, due to customer growth and new technologies (3G, HSDPA, Vodafone live!, BlackBerry®, Mobile TV)



Tanzania data revenue up 45.9% due to customer growth and increased data spend by customers



23.1%

# EBITDA growth and margin analysis

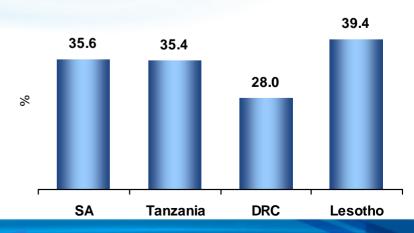
- Strong EBITDA performance
   Increased 23.1% year on year to R11.8 billion
   EBITDA margin decreased 0.4% points year on year to 34.7%
   EBITDA margin 39.9%, when excluding cellular phone and equipment sales
- South Africa EBITDA
   Increased 22.9% year on year to R11.1 billion
   EBITDA margin decreased 0.3% points year on year to 35.6%

Improved EBITDA for other African

operations
Increased 45.3% year on year to R0.8 billion
Contributed 6.6% of total vs. 5.6% for the same
period in the previous financial year
Mozambique EBITDA is negative R129 million



#### **EBITDA** margin by country

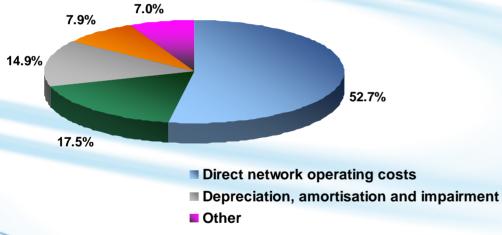




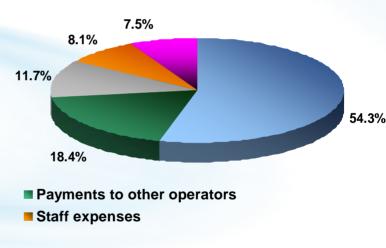
## Group operating expenses

By expense type





#### Operating expense analysis – 2006 R 25,177 million





Direct network operating cost contribution up by 1.6% points; costs up 24.6% to R13.7 billion



Payments to other operators contribution up 0.9% points; costs up 26.9% to R4.6 billion



Depreciation, amortisation and impairment contribution down 3.2.% points; costs down 5.4% to R2.9 billion. Impairment R268 million vs. R53 million net reversal

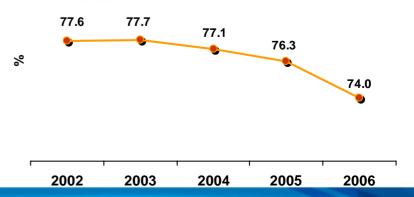


## Group operating expenses

- Depreciation, amortisation and impairment
   Decreased with 5.4% year on year to R2.9 billion
- Staff expenses
   Increased 23.5% to R2.0 billion
   Total headcount increased by 9.3% to 5,459
- Cost of connection and retention up 25%
- Expenses, excluding depreciation, amortisation and impairment up 25.4%
- Cost associated with new technologies such as transmission and Vodafone partnership costs – full year effect



Operating expenses as a percentage of revenue





# Group profit from operations

By country

D welling	2024	0005	0000	%
R million	2004	2005	2006	change
South Africa	5,272	6,618	8,602	30.0%
Tanzania	135	183	263	43.7%
DRC	10	50	117	134.0%
Lesotho	1	25	51	104.0%
Mozambique	(88)	(454)	(144)	68.3%
Holding companies	(105)	56	(23)	n/a
	5,225	6,478	8,866	36.9%
Profit from operations margin (%)	22.9%	23.7%	26.0%	2.3% pts



Customer growth of 51.9% to 23.5 million

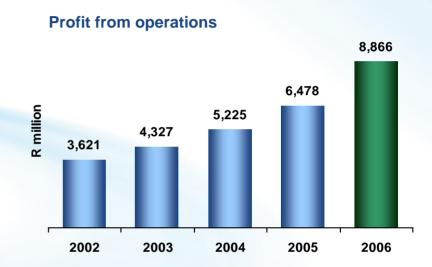


Revenue growth of 24.6% vs. operating expenses growth of 20.8%



## Profit from operations and margin

- Profit growth of 36.9% year on year to R8.9 billion
- South Africa (30.0% year on year growth to R8.6 billion)
   Exceptional customer growth of 49.3%
   Operating expenses increased 22.7% vs. revenue growth of 24.1%
- Tanzania (43.7% year on year growth)
   74.1% growth in customers
   Profit margin increased to 20.0% (2005: 19.1%)
- DRC (134.0% year on year growth)
   52.2% growth in customers
   Profit margin increased to 8.8% (2005: 4.7%)
- Lesotho (104.0% year on year growth)
   40.1% growth in customers
   Profit margin increased to 30%
- Mozambique (68.3% year on year smaller loss)
   84.9% increase in customers
   Net impairment reversal of R53 million







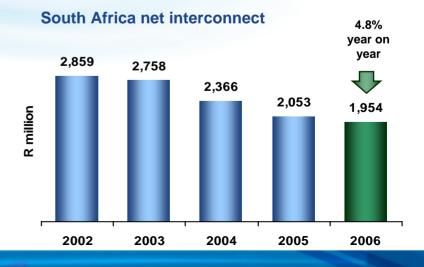




# Factors affecting trends and margins

- Low margin equipment sales
   58.3% year on year increase in equipment sale volumes to 3.8 million units
- South Africa net interconnect revenue decreased 4.8% year on year to R1.9 million
  - Margin dropped by 6.6% pts to 33.7%
- Gross South Africa customer connections of 9.1 million
  - Prepaid customer connections of 8.4 million; an increase of 51.3%
  - Contract customer connections of 0.7 million; an increase of 15.1%
- Gross other African customer connections of 2.7 million, an increase of 67.1% year on year







# Factors affecting trends and margins (continued)

South Africa traffic mix

Outgoing traffic increased 23.0% year on year to

11.4 billion minutes

Incoming traffic increased 14.5% year on year to

5.7 billion minutes

Mobile to mobile traffic increased 26.1% to

13.5 billion minutes

Mobile / fixed traffic increased 1.7% to

3.6 billion minutes

On-net traffic increased by 30.7% to 6.5 billion

minutes

Highly competitive markets





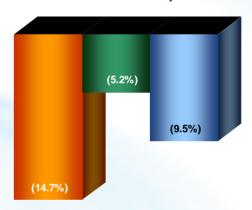
## South Africa ARPU per month

Customer mix impact on total and contract ARPU

 Total ARPU decreased by 14.7% from R163 to R139 per month year on year

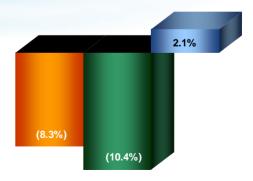
 Contract ARPU decreased by 8.3% from R624 to R572 per month year on year

#### South Africa total ARPU per month



■ ARPU ■ Impact of customer mix on ARPU ■ Average revenue

#### South Africa contract ARPU per month



■ ARPU ■ Impact of customer mix on ARPU ■ Average revenue

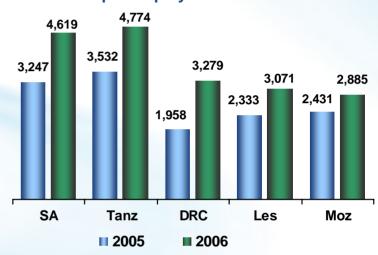


## Productivity measures

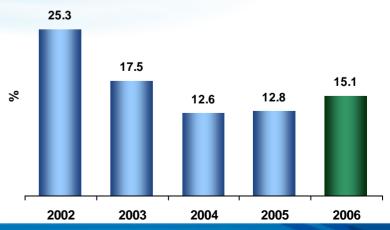
- Consolidated customers per employee
  - Increased 38.9% year on year to 4,308 based on 5,459 employees
- Consolidated gross capex as a % of revenue increased to 15.1% from 12.8% for the same period in the previous financial year

Investment in new technologies
Increased capacity

#### **Customers per employee**



Gross capex additions as a % of revenue

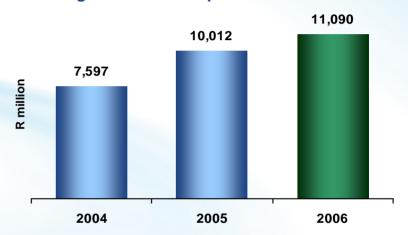




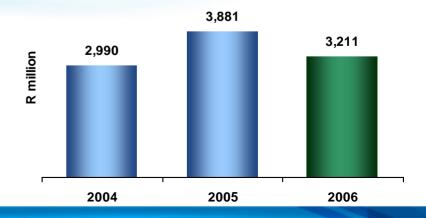
# Strong cash generation

- EBITDA increase of R2.2 billion
- Cash generated from operations increased 10.8% to R11.1 billion
- Increase in capex spend of R1.5 billion to R4.8 billion
- Phasing of working capital
- Free cash flow decreased
   17.3% to R3.2 billion

#### **Cash generated from operations**



#### Free cash flow

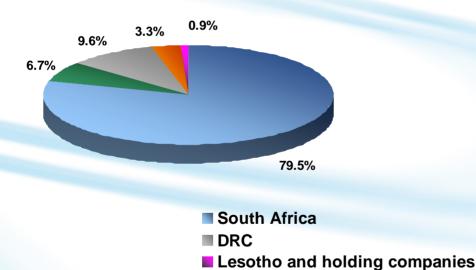




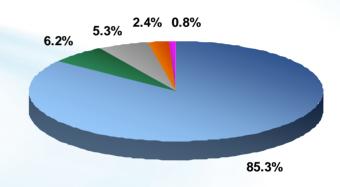
## Capex additions and composition

Including software





Capex gross additions – 2006 R5,138 million



■ Tanzania ■ Mozambique





Other African capex additions increased 6.3% to R0.7 billion

3G / HSDPA spend of R903 million vs. prior year of R272 million



# Net debt maturity profile

March 31, R million	2007	2008	2009	2010	2011	>2012	Total 2006	Total 2005
South Africa – finance leases	79	114	192	99	162	162	808	858
Tanzania	184	-	-	-	-	91	275	369
DRC	1,343	-	-	-	-	-	1,343	1,361
Lesotho	4	-	-	-	-	-	4	4
Other	39	-	-	-	-	-	39	7
Debt excluding bank overdrafts	1,649	114	192	99	162	253	2,469	2,599
Bank overdrafts							1,386	1,817
Gross debt							3,855	4,416
Bank and cash balances							(3,146)	(3,990)
Net debt							709	426



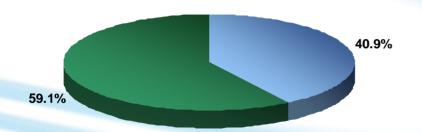
Final dividend of R2.8 billion paid on April 5, 2006

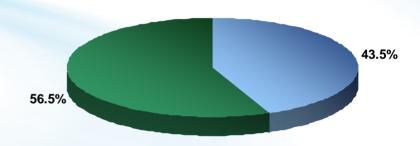


## **Debt composition**

Gross debt composition including bank overdrafts – 2005 R4,416 million

Gross debt composition including bank overdrafts – 2006 R3,855 million





■ Foreign denominated
■ ZAR denominated



Net debt to equity ratio 8.2% (2005: 5.4%)

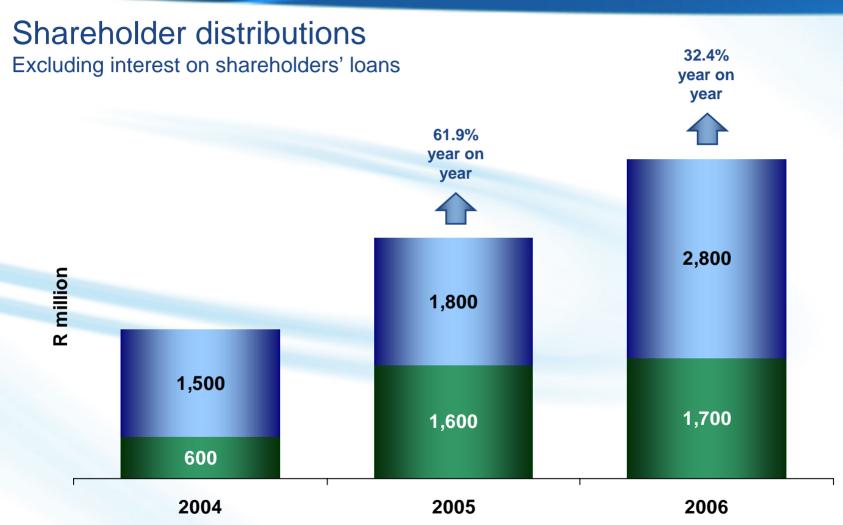


Foreign denominated ring-fenced of R184 million and foreign denominated, not ring-fenced R1,492 million



Adjusting for dividends and STC on dividends payable: net debt to equity ratio of 45.9% (2005: 32.0%)







The level of future dividend payments is dependent on the extent of investment activities







# Group balance sheets

Extracts at March 31,

2004	2005	2006	% change
12,851	13,889	16,079	15.8%
7,323	8,706	8,689	(0.2%)
20,174	22,595	24,768	9.6%
7,604	7,888	8,672	9.9%
2,318	3,233	2,236	(30.8%)
10,252	11,474	13,860	20.8%
20,174	22,595	24,768	9.6%
	12,851 7,323 <b>20,174</b> 7,604 2,318 10,252	12,851 13,889 7,323 8,706 20,174 22,595  7,604 7,888 2,318 3,233 10,252 11,474	12,851       13,889       16,079         7,323       8,706       8,689         20,174       22,595       24,768         7,604       7,888       8,672         2,318       3,233       2,236         10,252       11,474       13,860



# Group cash flow statements

Extracts for the years ended March 31,

R million	2004	2005	2006	% change
Cash generated from operations	7,597	10,012	11,090	10.8%
Net cash flows from operating activities	4,790	4,150	4,501	8.5%
Net cash flows utilised in investing activities	(3,000)	(3,374)	(4,791)	(42.0%)
Net cash flows utilised in financing activities	(798)	(195)	(107)	45.1%
Net increase in cash and cash equivalents	992	581	(397)	(168.3%)
Cash and cash equivalents at the beginning of the year	648	1,598	2,173	36.0%
Effect of foreign exchange rate changes	(42)	(6)	(16)	(166.7%)
Cash and cash equivalents at the end of the year	1,598	2,173	1,760	(19.0%)



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